

## Bus Network Refresh: Connecting Tauranga City with the Mount, Pāpāmoa, and Te Puke

We are working to make specific bus routes simpler and more convenient, particularly bus services connecting Tauranga City with the Mount, Pāpāmoa, and Te Puke. In June and July, we asked for feedback from the community on a number of proposed route and timetable changes.

We heard back from 123 people online through [Participate Bay of Plenty](#). We also received additional feedback from another 43 people via phone calls, emails, verbal and written comments (at the time of writing). People were encouraged to respond to the questions and routes that were of interest to them. Where people have made comments about broader transport topics, we have shared these back with our staff for consideration. This document is a summary of what we've heard through our online submitters, and where possible other submissions as well.<sup>1</sup> Staff are incorporating all of this feedback into recommendations going to the Public Transport Committee on 26 August. We will publish a link to the recommendations once they are available.



### Who did we hear from?

Most submitters live in the affected areas with Pāpāmoa Beach (48), Ōmanu (17), and Tauranga (10) being the most commonly identified post codes. We heard from 93 existing bus users plus those that don't currently use bus services. More than half of the bus users (54) reported using the service 3 or more times a week and twenty at least weekly.

### Proposed Routes

Route 2: Pāpāmoa East to CBD

Route 5: Bayfair – Mt Maunganui – CBD – Ohauiti

Route 20: Te Puke to Bayfair

Route 21: Bayfair to Pāpāmoa Plaza

Route 22: linking Pāpāmoa East, Maungatapu and the CBD

---

<sup>1</sup> Online submitters provided responses to a structured series of questions. Where we can compare feedback from other consultation feedback to consistent questions we have.

## Proposed Route 2: Pāpāmoa East to CBD

### We suggested

The proposed route two with two variations: 2W Wairakei Ave & 2B The Boulevard would replace the current routes Routes 30, 30x and 33, and also replace the CBD to Bayfair section of City Link and Hospital Link.

It aims to reduce transfers at Bayfair and connect the CBD through to Pāpāmoa East, and several options were put forward for the Pāpāmoa East sections.

### Your Feedback

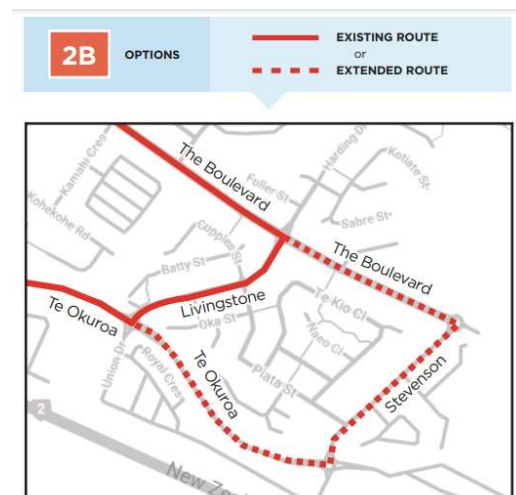
66 people responded they would be highly likely or likely to use the proposed route two. The route, reduction of transfers and convenience were the three most common factors influencing likelihood of using the route.

*“Tried to use the bus previously to commute to CBD, but having to transfer at Bayfair to unreliable and congested. Been waiting for this since the beginning, and will get me back on the bus for sure”*

### Preferred option – 2B

**Of the Respondents who expressed an opinion on the 2B options...**

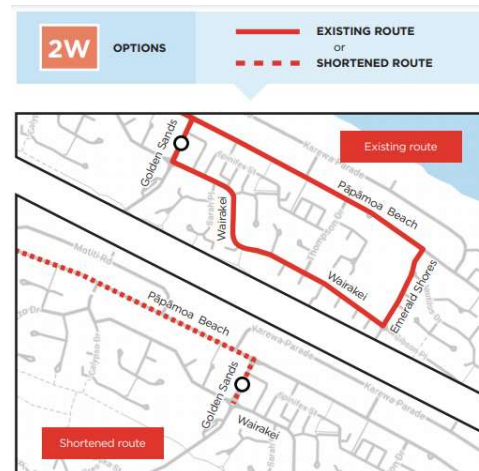
- **20 preferred the Extended route for the 2B extension via Stevenson Drive (16 online, 4 other submissions)**
- Four preferred the Existing route for the 2B extension via Livingstone (2 online, 2 other submissions)
- Eight would use either route
- Five preferred neither option



### Preferred option – 2W

**Of the respondents who expressed an opinion on the 2W options...**

- **35 preferred the Existing route for the 2W extension via Wairakei Ave and Emerald Shores (29 online, six other submissions)**
- Ten preferred the Shortened route terminating at Golden Sands Drive (Five online, two other submissions)
- 11 indicated no preference



## Proposed Route 5: Bayfair – Mt Maunganui – CBD – Ohauiti

### We suggested

The current Route 55 becomes route 5. The proposed Route 5 will also replace the CBD/Mount Maunganui/ Bayfair section of City Link and Hospital Link. There was an option to use Maunganui Road instead of Links Avenue in a section of the route that people were asked to feedback on.

### Your Feedback

**47 people responded they would be highly likely or likely to use the proposed route five.**

The comments below highlight most common factors influencing likelihood of using the route.

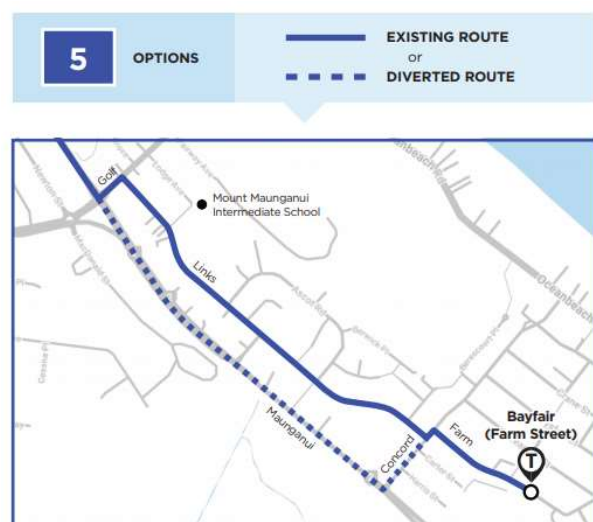
*"We often have the need to travel from Links Avenue to the Mount CBD and also, at times, to the Tauranga Hospital"*

*"Friends in Ohauiti. Would love to visit them"*

*"I catch the bus everyday, and this route would be awesome for connecting me to my workplace, my home, and key recreational/shopping precincts that I need to get to frequently for shopping, study, medical services etc. - looks Awesome!"*

**Of the 57 respondents who expressed an opinion on route 5...**

- **40 preferred the existing route (travels via Links Ave)**  
(32 online, eight other submissions)
- 11 preferred the Alternative Route (via Maunganui Road)  
(Eight online, three other submissions)
- 4 indicated no preference



## Proposed Route 20: Te Puke to Bayfair

### We suggested

Route 221 will become route 20. Route 20 will also replace the Te Puke extension on the Goldline route.

### Your feedback

There were no specific options for feedback on Proposed Route 20.

- Looking at existing users of the 221 service to Te Puke, 7 of the 12 existing users of 221 would be highly likely or likely to use the proposed route 20
- Four of the Five people identified as living in Te Puke (postcode 3119) would be highly likely or likely to use the proposed route 20

## Proposed Route 21: Bayfair to Pāpāmoa Plaza

### We suggested

The current Goldline was proposed to become route 21. There were four options for route 21 aiming to have fewer empty buses on the road and provide more convenient and simpler travel choice. You were asked for feedback on which option you prefer:

Option 1 - Bayfair to Pāpāmoa Plaza

Option 2 - Bayfair to Tara Road

Option 3 - Mt Maunganui to Pāpāmoa Plaza via Bayfair

Option 4 - No route. The option to have no route is proposed due to the current low patronage of the Goldline service

### Your feedback

- **38 people preferred Option 3 - Mt Maunganui to Pāpāmoa Plaza**  
(30 online, eight other submissions)
- 16 people preferred Option 2 - Bayfair to Tara Rd  
(14 online, two other submissions)
- 12 people preferred Option 4 No route
- 5 people preferred Option 1 - Bayfair to Pāpāmoa Plaza  
(Four online, one other submissions)
- 45 people said the options were not applicable to them

## Proposed Route 22: linking Pāpāmoa East, Maungatapu and the CBD

### We suggested

Routes 36 and 41 will become route 22, providing direct trips between Pāpāmoa East and the CBD without transfers, route 36 is no longer required. Proposed timetable options were:

- Option 1 - shorter timetable. Last departure from CBD to Maihi Crescent is at 1.35pm, however there are services to Pāpāmoa at 3.10pm and 3.30pm that will travel via Maungatapu Road
- Option 2 - longer timetable. Last departure from CBD to Maihi Crescent at 5.15pm

### Your feedback

- **29 respondents preferred the Longer Option** (Last departure from CBD to Maihi Cres at 5:15pm) (19 online, ten other submissions)
- 7 respondents preferred the Shorter Option (Last departure from CBD to Pāpāmoa via Maungatapu Road at 3:30pm)
- 3 respondents would use either option
- 6 respondents would use neither option
- 53 respondents said the options were not applicable to them

### Comments:

*“School children should take school buses. This bus is a good idea for commuters, but doesn't seem to run long enough in the evening”*

*“This route provides access to a wider area of the CBD and would be useful for its access to a variety of medical centres off Cameron Road.”*